

Kingsville Golf & Country Club New Member's Information Package

Our main method of communicating is via weekly newsletters and our website www.kingsvillegolf.com. We encourage all members to review this correspondence as it provides current and pertinent information on all aspects of the club, including league play, in-house tournaments, and various details of your membership.

Golf Course

The Golf Course traditionally opens for play in early April and closes for the season at the end of November. (Opening and closing dates are all weather dependent). Course status and cart driving rules are posted daily on our website and app.

GOLF SHOP Telephone 519-733-6561

Extension 113 for Tee Times

Extension 115 for all other inquiries

Extension 128 for Golf Operations Manager, Adam

Our Golf Shop opens:

January & February	9:00 a.m. to 4:00 p.m., Monday through Saturday. (Closed Sunday)
March	9:00 a.m. to 4:00 p.m., Monday through Sunday.
April – November	7:00 a.m. to an hour before dark.
December	9:00 a.m. to 4:00 p.m. Monday to Saturday (Closed Sunday)

TEE TIME RESERVATIONS – Can be booked online or by phone

To book Member only (no guests) please call ten (10) days in advance as follows:

	<u>Call In & Online Booking Times</u>
Wednesday for Saturday	7:30 a.m. March and April
Thursday for Sunday	7:00 a.m. May through September
Friday for Monday	7:30 a.m. October
Saturday for Tuesday	8:30 a.m. November
Sunday for Thursday	
Monday for Wednesday	
Tuesday for Friday	

Guests

* For Tee times on Saturday, Sunday and Holiday mornings between 7:00am to 11:30am (Prime

Time), guests can only be booked starting at NOON (10) days in advance. Members can book guests (9) days in advance all other days.

Additional Information

1. Junior members may play any time Monday to Friday, subject to Club commitments, on weekends after 11:30 am, if accompanied by an adult, otherwise after 3:00 pm or at the discretion of the Golf Shop.
2. The system is based on “One Tee-Time per Member” (a husband and wife could make two tee times). A member making the tee time must play in that group.
3. Twosomes will be joined, onesomes cannot make times.
4. “No Call No Shows” is closely monitored and may result in loss of tee time privileges and/or other penalties.

HOW TO BOOK A TEE TIME – ONLINE

- **ONLINE BOOKING STARTS AT THE SAME TIME AS TEE TIME CALL IN**
- Go to our website homepage www.kingsvillegolf.com
- Click on the “BOOK TEE TIMES” Tab on the screen.
- Click on “MEMBERS ENTER HERE” option.
- Login using your username and password.
- Move your mouse over top of “MENU” in the upper left of the grey Tee On box.
- Click on “MY ACCOUNT”
- Click on “PREFERENCES” scroll to the bottom of the page.
- Click on “ADD FAVOURITES” (this is where you select other members that you will normally play with). Each time you enter a member’s name hit “SEARCH” then click on “SUBMIT”, repeat this process until all your favourites are entered. **This is an important step!!**
- To make a tee time click on “BOOKING”
- Select the DATE, TIME and 9 OR 18 HOLES
- Click on the box below your name, “YOUR FAVOURITES” and “GUEST” will appear.
- Select the NAMES of the members and the number of players in your group.
- Click on “SUBMIT”
- The tee times that are CLOSEST to YOUR REQUESTED TIME will appear
- Select your preferred time and then click on “BOOK TIME”
- You will see a confirmation of the TIME and DATE of YOUR TEE TIME BOOKING
- Click on “CONTINUE” to book for another day or “LOGOUT” to exit.

HOW TO CANCEL A TEE TIME

- Go to www.kingsvillegolf.com and click on “BOOK TEE TIME”
- Next, scroll to the bottom of the page and click on “VIEW BOOKINGS”

- Your booked tee times for the next ten (10) days will appear, check the “DELETE” box next to the time you wish to cancel, click on “DELETE”, that time is now cancelled.
- **PLEASE NOTE:** The computer allows cancellations four (4) hours prior to your tee time, for cancellations less than 4 hours you must call the GOLF SHOP at (519) 733-656 ext 113 or email teetimes@kingsvillegolf.com.

HOW TO ACCESS ONLINE STATEMENTS

The procedure is quite similar to booking a Tee time.

1. Go to our website homepage www.kingsvillegolf.com.
2. Click on the “Book Tee Times” Tab at the far right of the screen.
3. Scroll down the page to the grey Tee On box.
4. Click on “Members Enter Here” option.
5. Login using your username and password.
6. Move your mouse over top of “Menu” in the upper left of the grey Tee On box.
7. Click on “My Account” from the drop-down menu.
8. Click on “Reports” (last option).
9. Click on “Kingsville Golf & Country Club Detailed Statement.” There will be a statement for each month with the date to the right. (This can be printed for your records)

Statements for the previous month will typically be uploaded the first week of the following month.

HOW TO ACCESS “LIVE” ONLINE STATEMENTS

Following the same procedure to access online statements:

1. Go to our website homepage www.kingsvillegolf.com.
2. Click on the “Book Tee Times” button located at the centre of the screen.
3. Click on “Members Enter Here” option.
4. Login using your username and password.
5. Move your mouse over top of “Menu” in the upper left of the grey Tee On box.
6. Click on “My Account” from the drop-down menu.
7. Click on “Reports” (last option).
8. All of your statements of the current year will appear.
9. Select the grey “Recent Activity” button located above your statements.
10. Once you click on the button, a recent statement will download to your device. When you open the statement, it will show all transactions starting from the 1st of the current month.

Please note that all payments may take up to 4-5 business days to show on your statement.

If you encounter any problems, contact: Ashley at 519-733-6561 ext. 123 or contact Jacqui at ext 110. There is also a visual step by step “How To” under the Members dropdown on the website.

PROCEDURE FOR ACCESSING WEBSITE

1. Go to www.kingsvillegolf.com. If it is saved in your favourites, it will not work, you must enter www.kingsvillegolf.com.
2. Click on Members Section on the top right; there is no username or password to login.
3. This brings you to the Member's Home Page;
4. Hold your mouse over the "Members" tab and view pertinent Club information.
5. You can Bookmark this site in your favourites.
6. If you have any problems, please contact the office at admin@kingsvillegolf.com or teetimes@kingsvillegolf.com

COMPUTER HANDICAP

Membership dues include Golf Ontario (G.A.O) and Golf Canada fees. This provides that each Member must post adjusted scores after each round. Your handicap index is derived from these postings and will be used for League and Tournament Handicapping. You are not eligible to play in Club events without a current handicap. Penalties for inappropriate postings or lack of posting will apply. You may post your scores from your home computer, Smart Phone or KGCC App.

The staff will assist you with any questions or procedures required.

The process to enter scores is listed below:

1. Go to www.kingsvillegolf.com
2. Click the link on the screen labelled: "Post Your Score".
3. Enter your username and password.
4. On the right-hand side of the screen (under your handicap factor) you will click "enter score"
5. Select the proper date, course rotation and tees.
6. Enter your score at the bottom and press "post score"

Once you have logged into the system, you have the option to update your profile with your personal information.

You may also change your username and password.

If you need any assistance or do not know your username and password please email office@kingsvillegolf.com or teetimes@kingsvillegolf.com.

B.A.G. PROGRAM (Bring-A-Guest)

Single members receive THREE 18-hole guest passes (or SIX – 9 hole passes) and couples receive FIVE 18-hole guest passes (or TEN – 9 hole passes). The fee for the BAG Program is \$100 for a single and \$165 for a couple and is included with your annual dues.

Guest Passes are administered electronically through the Golf Shop. Members wanting to use their Bring-A-Guest Program must inform the Golf Shop staff upon arrival. These guest passes are only valid for the season and **DO NOT** carry forward to the following year. There are no refunds on unused guest passes.

We allow members to purchase one additional BAG program each year and can only be used after 11:30 am.

GUEST PASS TIME OF USE:

Monday – Friday **ANYTIME** of the day. (Excluding Canadian Holidays)

Saturday, Sunday and Canadian Holidays any time after 11:30 a.m. **Guest passes are allowed prior to 11:30 a.m. on weekends and holidays upon payment of a \$15.00 surcharge (tax included).** A guest can only play a maximum of 4 rounds per season before 11:30 regardless of whose B.A.G. Program is used.

Please refer to “Tee Time Reservations” on Page 1 for the guest booking policy.

FAQ's

Q. Do guest passes carry forward to the next year?

A. No. It follows the same procedure as the house account and is void at season end.

Q. Do I have to play with my guest?

A. While it is preferred that members accompany their guests, we do understand that on occasion this may not be possible.

Q. I am a limited member and my guests can only play on weekends. What do I do?

A. Limited members in this situation may use one of their guest passes for themselves **after 11:30 am or with a \$15.00 surcharge prior to 11:30 am, or pay their green fee.**

STARTERS/COURSE MARSHALL/PACE OF PLAY

All players should report to the Golf Shop prior to tee-off. You will then be directed to the Starter

who will assist you. Course Marshalls are on duty to assist you with any pace of play situations.

WE ENCOURAGE “READY GOLF”:

1. Hit when ready.
2. Putt when ready.
3. Allow faster players to play through.
4. Play four and a quarter (4 ¼) hour golf maximum. Our recommended pace of play is 2 hours for the Red and White courses and 2 ¼ hours for the Gold Nine.

Pace of play is monitored by the Starter, Player Assistant and Golf Shop Staff in conjunction with our GPS system via the golf cart. This is an accurate tool for monitoring pace of play.

CADDIES/CHILDREN/WALKERS on the COURSE

Children on the golf course must be either a player or a caddie and must be realistically capable of either playing or caddying. Monday, Saturday and Sunday evenings are quiet and suitable to bring younger golfers to the Club.

All caddies, children, and walkers on the course **MUST** adhere to the Club’s dress code.

GOLF COURSE DRESS CODE

(Applies to all golfers, caddies or walkers)

Kingsville recognizes golf fashion is changing. We encourage men and women to dress in respectable golf course attire. The Golf Shop will have the final decision as to what is appropriate.

- Respectable golf attire is expected at the discretion of the Golf Shop Staff.
- Gentlemen’s shirts must have both collar and sleeves. (Mock collars acceptable)
- Ladies tops Must have collar OR sleeves and must cover from the neck to the shoulders. (Mock collars acceptable)
- For both men and women, walking shorts with a finished leg of a respectable length are appropriate.
- NOT PERMITTED: T-shirts, gym attire, sweat pants, spandex (athletic leggings permitted), cutoffs, halter tops, tube tops and bare midriffs.
- Soft spikes only are permitted on the golf course.

DRESS CODE – Club House Attire

- Proper golf attire or smart casual business is appropriate.
- Gym attire, sweat pants, spandex, cutoffs, halter tops, tube tops, bare midriffs are not permitted.
- Visors, baseball caps and golf hats are only permitted in the Champions Lounge Room, Dining Room “C” (McCay Room) and GPAR.
- Golf shoes are permitted in Champions Lounge Room and Dining Room “C” (McCay Room) only.

OPTIONAL MEMBER PROGRAMS

PRACTICE RANGE

Opening of the Range usually follows the opening of the Golf Course, with hours similar to the Golf Shop. Exact times of “**Last Bucket Sold**” and “**Last Ball Hit**” are posted in the Golf Shop, on the Range Hut, and on the website, and times fluctuate throughout the season. Regardless of weather, the Range closes after the first weekend in November.

1. **Drivers are not permitted, exception: Club Fitting Days or lessons with professional.**
2. As always golfers are expected to direct all shots to the center of the range and target greens to minimize balls exceeding the netting height.
3. Balls exceeding the netting height is an ongoing issue as it interferes with condo owners on the East (left) side and a home owner on the West (right) side.

Range Key Options

For those who like to practice, range key options represent tremendous value and is highly recommended for the avid practitioner.

Members may purchase pre-loaded range keys at a discounted price from our regular bucket fee of \$6.50 (tax included) for a small bucket (30 balls) or \$13.00 (tax included) for a large bucket (60 balls) with the following number of credits (each credit is a small bucket): **These credits DO NOT expire, any unused balances carry forward to the next year.**

Key Option #1:	10 large or 20 small buckets	\$65.00 (tax included)
Key Option #2:	20 large or 40 small buckets	\$112.00 (tax included)

Key Option #3:	50 large or 100 small buckets	\$200.00 (tax included)
Key Option #4:	100 large or 200 small buckets	\$275.00 (tax included)

For those who like to practice, this is a great deal and a definite must have!

ELECTRIC CARTS

Cart Driving Rules change with course condition. Please note the following variations:

***At all times, carts must remain on the path around greens and tees.**

- a) Cart path only: Carts do not leave cart paths (monitored by GPS).
- b) 90° Rule: Drive in rough or on cart path, cross fairway at 90, stop, and play the shot, return to the rough or cart path.
- c) Fairway: May drive on the fairway. Follow cart directional signs in front of greens.

Cart Rider Policy: One cart, two riders. If player insists on having their own cart, they will be charged for an additional 50%. This is based on availability.

ELECTRIC CART PROGRAM PRICING

Members who ride carts on a regular or semi-regular basis should definitely consider purchasing one of our two “Cart Programs”. This represents excellent value. Annual cart waiver forms must be signed by members prior to participating in the program.

Member Cart Programs are administered electronically through the Golf Shop and based on per person, ½ cart for 9 or 18 holes and includes tax. All programs are paid up front, per each account number – no group purchasing allowed. The “Cart Program” functions on a declining balance as carts are used and is recorded on the Member’s account (scanned once for 9 holes, and twice for 18 holes). **Cart Programs DO NOT expire, any unused balances carry forward to the next year.**

Bronze Program

\$365.00 (for 24, ½ carts for 18 holes or 48, ½ carts for 9 holes - \$15.21 per round, tax included)

Silver Program

\$705.00 (for 50, ½ carts for 18 holes or 100, ½ carts for 9 holes - \$14.10 per round, tax included)

1. All members must sign an insurance waiver at the beginning of the season, which is valid for the entire year.
2. Preferably carts should be reserved online via the Tee Sheet.

3. Cart keys are handed out in the Golf Shop when payment has been arranged (cash, charge or cart program). NO EXCEPTIONS.
4. Junior Members are not allowed to rent carts. They may be passengers only if accompanied by a licensed driver (aged 19+).
5. Carts are not allowed on practice range or in parking lot.

Cart Pricing for 2022 (tax included)

Non-member	\$20.00
Member	\$18.25

CLUB STORAGE, CLEANING AND ELECTRIC PULL CART STORAGE

These services are available to the members April through the last week in November. Please note – storage fees do not include insurance. In the event of a loss, Kingsville Golf is not liable for replacement of your equipment. Mandatory insurance waivers must be signed, these waivers are available at the Golf Shop or online. For club storage fees, please contact the office at 519-733-6561 ext. 110

LOCKER ROOMS

Locker rental is available through the office for ½ and full lockers. *Add charges*.

PAR POINTS

In 2017, we introduced a flexible points redemption program called “PAR POINTS”. The intent of this NEW program is to reward our Loyal members for financial support of our Club. The Program features are listed below:

- Members will receive **PARTICIPATION POINTS**, (referred to as “**PAR POINTS**”), for all purchases in the Pro Shop, Dining Room, Snack Bar (excludes sundry items), Cart Programs and Individual Cart Rentals, Club Storage, Lockers, and Practice Range.
- Please be advised: As per government regulations, “**PAR POINTS**” CANNOT be allocated for ANY ALCOHOLIC BEVERAGE PURCHASES, as this would be against the law.
- The Pro Shop will provide incentives for purchasing merchandise via “**DOUBLE PAR POINTS**” on selected merchandise throughout the season.
- Throughout the season NUMEROUS incentives will be implemented providing GREAT value of Member’s “**PAR POINTS**” upon redemption.

- “PAR POINTS” are awarded based on 1 point per dollar spent, and DO NOT EXPIRE unless you cease to be a member. Every 1000 “PAR POINTS” equals \$10 value.
- “Par POINTS” can be redeemed against purchases in the Pro Shop, Dining Room and Snack Bar at ANYTIME.
- Member’s “PAR POINTS” balance will be listed at the bottom of ALL of your receipts and also displayed on your monthly statements.
- “PAR POINTS” cannot be redeemed for cash – see first bullet point.

FOOD AND BEVERAGE

Account Numbers and 7% Discount

Members receive a four-digit account number, allowing charging privileges at any food and beverage outlet and the Golf Shop. As a special Member-only incentive, Members receive a 7% discount on all food and beverage purchases **charged to their account** at any of the following; the **Dining Room, Patio, Snack Bar and Beverage Cart**. **Purchases in the Golf Shop are not entitled to a 7% discount.**

Members are to sign their invoices prior to leaving the premises. Invoices are subject to a 15% gratuity for any unsigned charges.

House Account Minimums:

	<u>Single</u>	<u>Couple</u>
April 1 st to December 20 th	\$300.00	\$460.00

Loyalty House Account Minimums:

	<u>Single</u>	<u>Couple</u>
April 1 st to December 20 th	\$150.00	\$230.00

Only charges (excluding tax and gratuity) made at the food and beverage outlets are applied to the minimum.

CHAMPIONS LOUNGE AND DINING ROOM “B” & “C”

Open daily at 11:00 a.m. during the Golf Season with hours sufficiently flexible to meet the needs of members.

Dining Room hours are reduced during April and November and closes according to golf traffic.

In December, Dining Room is open Thursday to Saturday only and closed January, February and March. Hours of Operation are posted on the website and app.

Dinner reservations are highly recommended.

SNACK BAR AND PATIO

Hours of Operation

Similar to the Golf Shop, hours fluctuate in the Spring and Fall, depending on weather. Snack Bar Patio is a popular after golf meeting place to enjoy a cool beverage overlooking our #9 Red green. Please note by-law smoking is prohibited on any patio. Thank you for your co-operation.

CLUBHOUSE REGULATIONS

1. Neither members nor guests may bring alcoholic beverages on the course premises, into the Club House, or on to the patios. Alcoholic beverages may be consumed in the President's Room, Board Room, Locker Rooms, and Pro Shop which are fully licensed.
2. Golf shoes may be worn in the Champions Lounge, and Dining Room "C". Street shoes are to be worn in Dining Room "B".
3. Pets are not allowed in any area nor on the Golf Course or Practice Range or Club House Grounds (exception service dogs).
4. Towels are provided for use in each of the Locker Rooms and are not be to removed from the premises.
5. The Club will assume no responsibility for loss of, or damage to, vehicles or contents while parked on Club property or for personal property left anywhere on the Club premises including the lockers, locker rooms, club storage room, and Golf Shop.
6. Card playing is permitted in the locker rooms, President's Room, Room "C" and Champions Lounge.
7. **Our entire facility is non-smoking to comply with the Ontario By-Law.**

ADMINISTRATION

CLUB OFFICE

Hours of Operation: Open Monday through Friday, 8:00 a.m. until 5:00 p.m. (Excludes Holidays).
January and February Hours are 9:00 a.m. to 4:00 p.m.

MONTHLY ACCOUNTS

Members are required to pay bills upon receipt. We offer the ability to check your statements online through our Tee-time booking engine. These statements will be uploaded typically the first week of every month. Overdue accounts are subject to interest penalties. Accounts in arrears will result in suspension of membership privileges until such accounts are paid.

PAYMENT OPTIONS

Members accounts may be paid by cheque, internet or telephone banking, pre-authorized debit, debit or cash at the office. Please contact the office at 519-733-6561 ext 123 for any preauthorized payments. You may sign up for our pre-authorized debit by providing your banking information. These pre-authorized services are secured by our payment providers.

ANNUAL DUES

Annual membership dues and Capital Contribution are established by the Board of Directors in October of each year and are payable in full or in seven (7) monthly installments starting November 30th through May 31st. Payment options (same as above). Failure to correspond and make payments will result in a late penalty fee.

CAPITAL CONTRIBUTION (Formerly Initiation Fee)

All Capital Contribution Revenue goes towards our Annual Capital Budget. Capital Contribution payment options are; 1 year or 3 years. Payments are interest free, subject to HST and based on seven (7) monthly installments.

Single Membership:

Options	Payment Monthly	# of months	Amount
1 Year (includes a \$400 gift card)	\$285.71	7	\$2000
3 Year	\$95.24 for 7 months for 5 years (billed with yearly dues)		\$2000

Couple Membership:

Options	Payment Monthly	# of months	Amount
1 Year (includes a \$800 gift card)	\$571.43	7	\$4000
5 Year	\$190.48 for 7 months for 5 years (billed with yearly dues)		\$4000

Perks for New Mid Adult (Age 44-49) & Adult Members (Age 50 and Over):

All NEW Mid/Adult Members receive one-year free club storage and half locker.

Perks for New Intermediate, Sr. Intermediate and Young Adult Members (Age 19-43)

All NEW and returning Members in the Intermediate and Young Adult (age 19-43) categories receive a \$100.00 Range Credit. You must claim your credit within the same year.

Children's Membership Special

Children or grandchildren of Members aged 12 & under can be a Jr. Member for only \$64.41 (also receive a \$50.00 Range credit!). Children or grandchildren aged 13-18 can join for \$282.78 (also receive a \$100.00 Range credit!).

Rewards/Referral Program

Refer a friend between the ages of 19-49 and receive a \$50 Gift Card for a single or \$75 Gift Card for a couple.

Refer a friend aged 50 and up and receive a \$100 Gift Card for a single or a \$175 Gift Card for a couple.

WEBSITE, EMAIL & APP

Our website is our main source of communication with our members. www.kingsvillegolf.com is our official website which is compatible with any Smart Phone or Tablet. It contains pertinent information Club activities and current events. You will use our website to book tee times, retrieve monthly statements, record scores for handicapping, sign up for annual leagues, view calendars and other information in our Members Only section and record scores for handicapping.

Member emails are sent weekly and contain a host of information about Club activities, recap of Club events, upcoming specials and general information about the entire facility. We highly

recommend you peruse these emails to keep up to date with current events. Please note, members will **NOT RECEIVE** any correspondence by mail.

Any matter of concern to a member should be brought forward to the responsible Committee or reported, in writing to the General Manager. It is the Board of Directors that is empowered to make the Rules and Regulations which are binding to all members of the Club.



Did you know:

Kingsville Golf Course was... Voted “Best Golf Course” in the Tourism Windsor-Essex Pelee Island’s “Best of Windsor Essex” Awards for SIX consecutive years! (2015 – 2020).

2013 Windsor Essex County Chamber of Commerce Business Excellence Award Winner for Tourism and Hospitality.

Showcased on SCOREGolf on TSN and TSN2 to promote our Southern Swing feature.

Thank You For Joining Us

